



# SharePoint – Connect and empower your organisation

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# Today

- 1. What is SharePoint?
- 2. Why use SharePoint?
  - a. Some examples
- 3. Alternatives/complimentary systems
- 4. Best practice and important things to remember

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What is SharePoint?

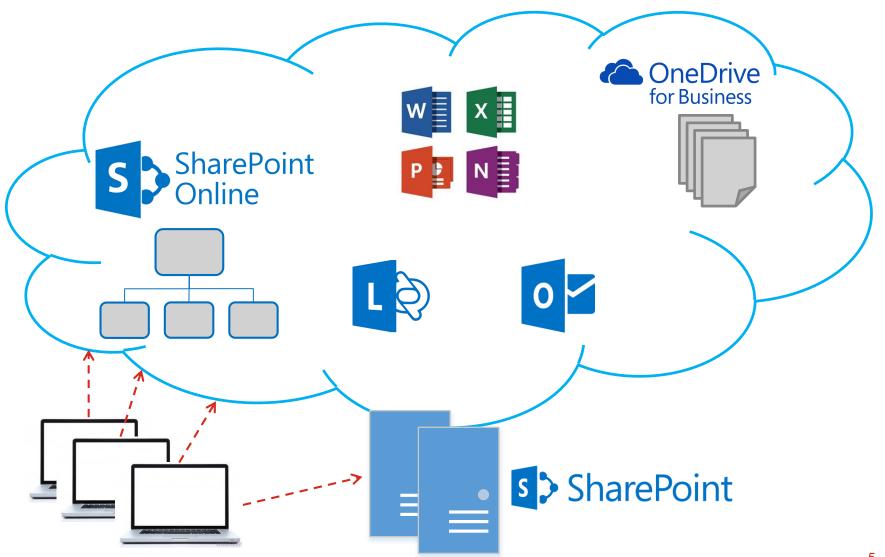


# SharePoint is the system that organisations use to build secure internal websites – **intranets**.

- Once used by big organisations as their intranet platform or content management system (CMS), and it was a server (on premises) product.
- » Now it's available online as part of the Office 365 suite.
  - You need an Office 365 subscription to access SharePoint Online sites.
  - Accessed via a web browser, such as Internet Explorer, Chrome or Firefox.
- You can use it as a secure place to store, organise, share, and access information from almost any device.

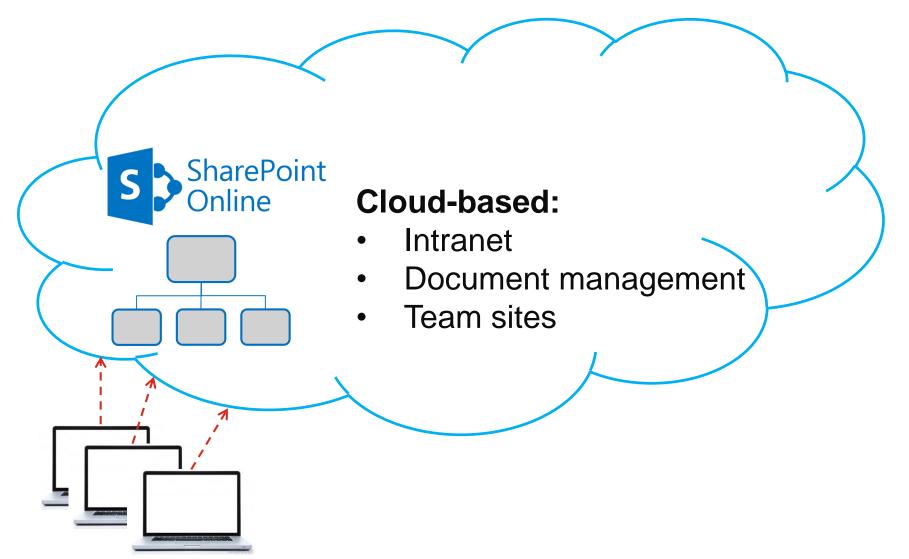














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Why use SharePoint?

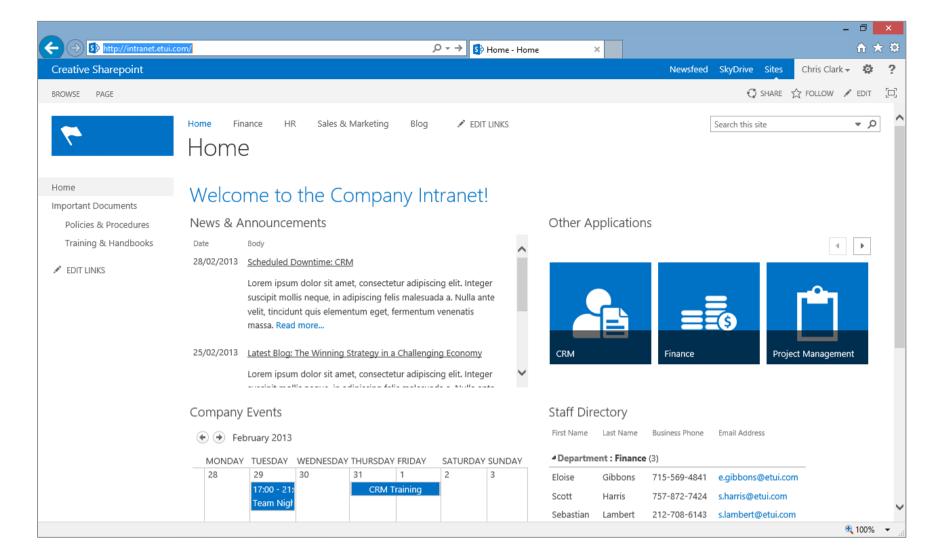


#### SharePoint does...

- Intranet Serves as the platform for organisation's internal homepage, a central hub of useful information and communication for businesses.
- » Document management Provides sophisticated document libraries for storing and working on documents.
- Team sites Supports teams working on projects together by providing a centralised spot for tasks, calendars, documents, links and other useful tools.

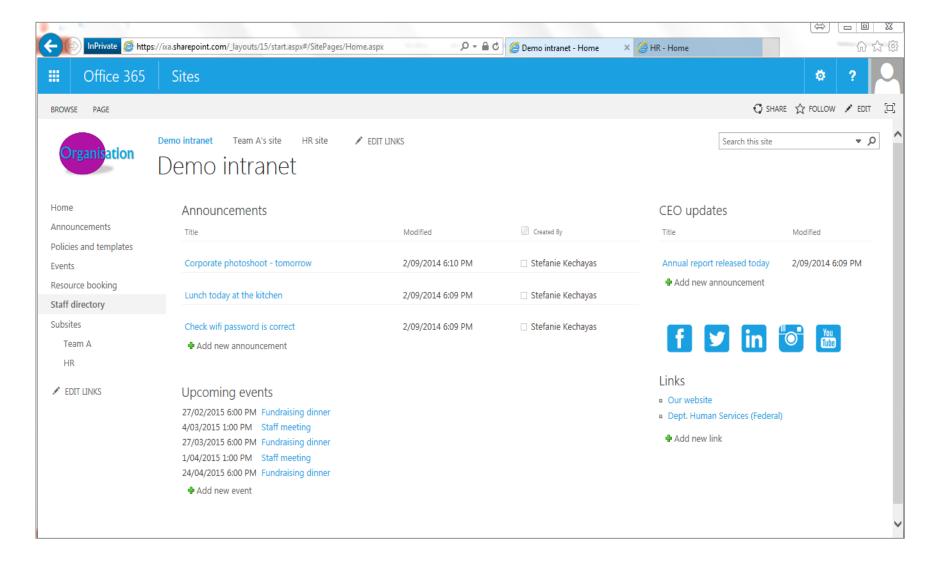
#### Intranet





#### Intranet

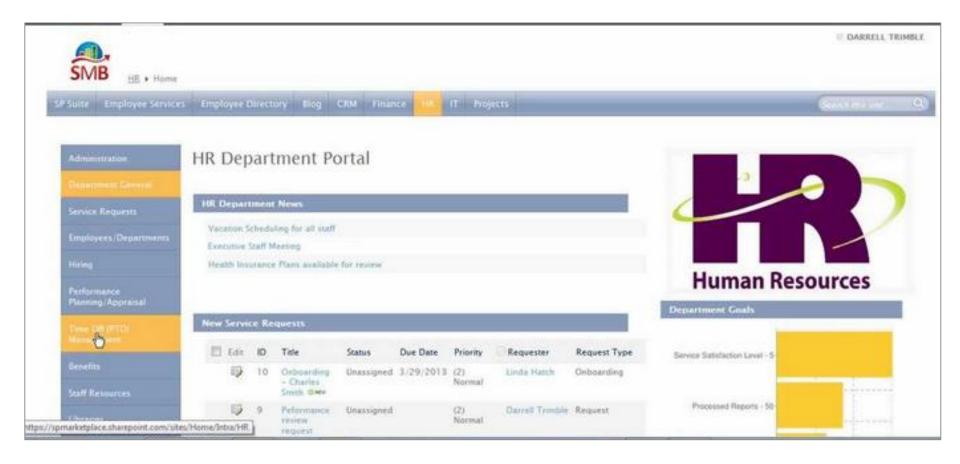




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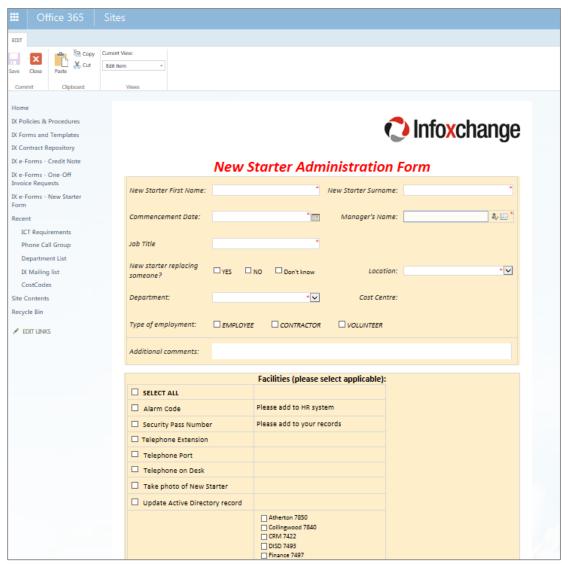
#### Intranet





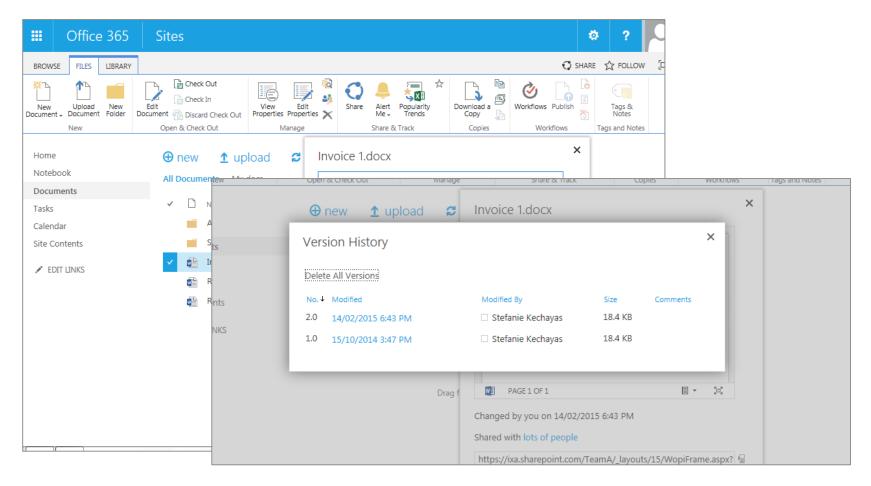
#### Intranet - forms





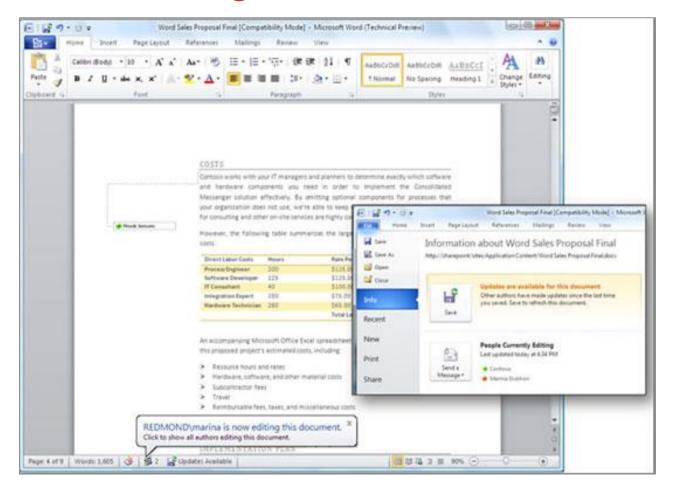


## Document management



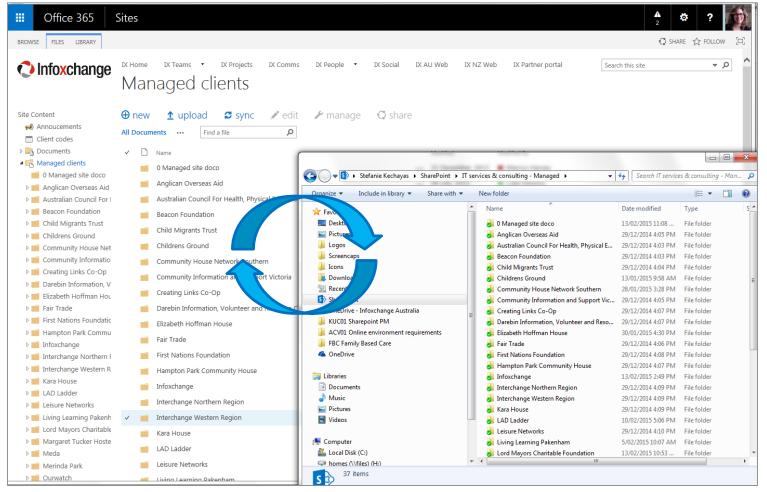


## Document management



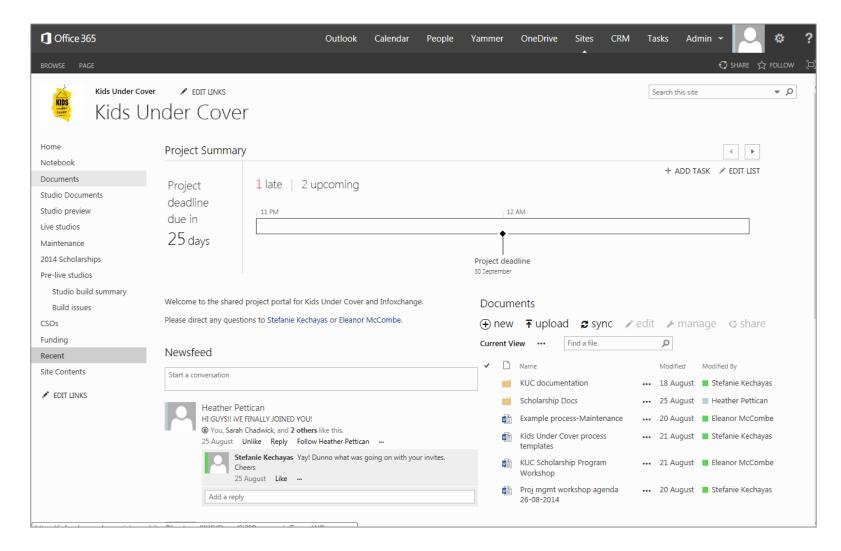


# Document management



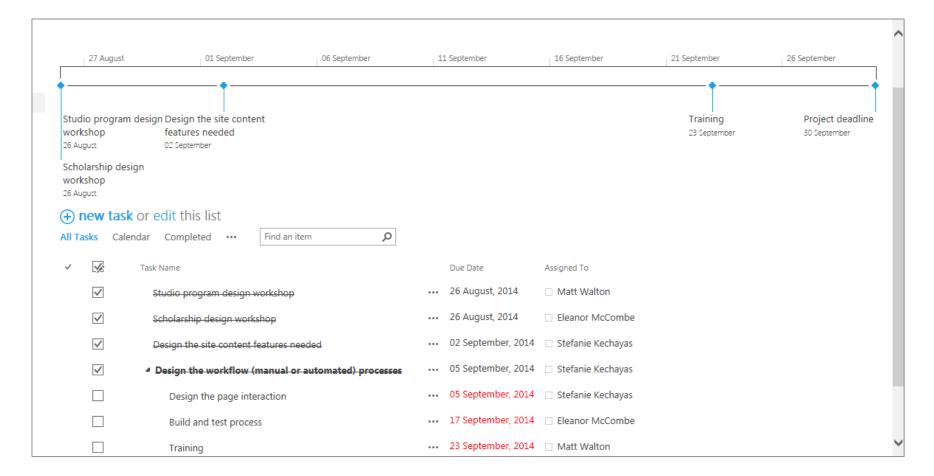


#### Team collaboration





#### Team collaboration



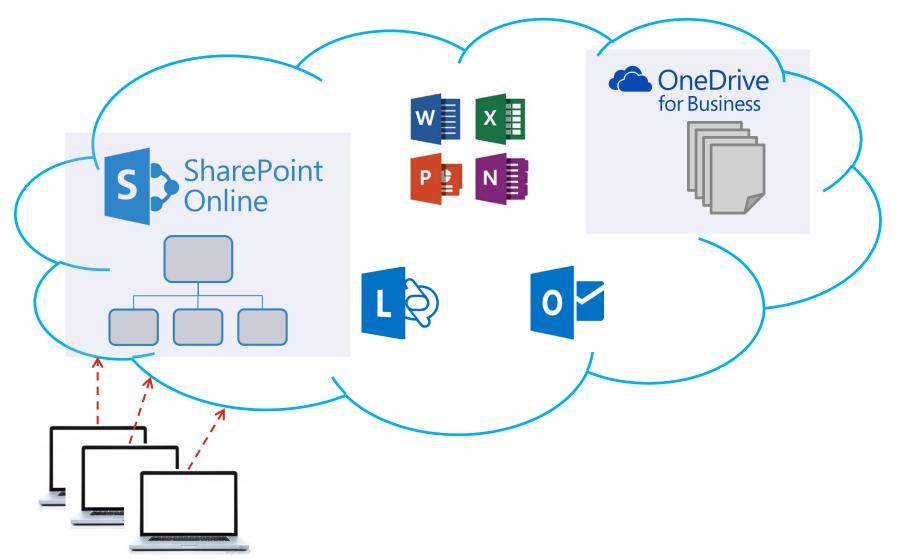


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#### Alternatives and other tools

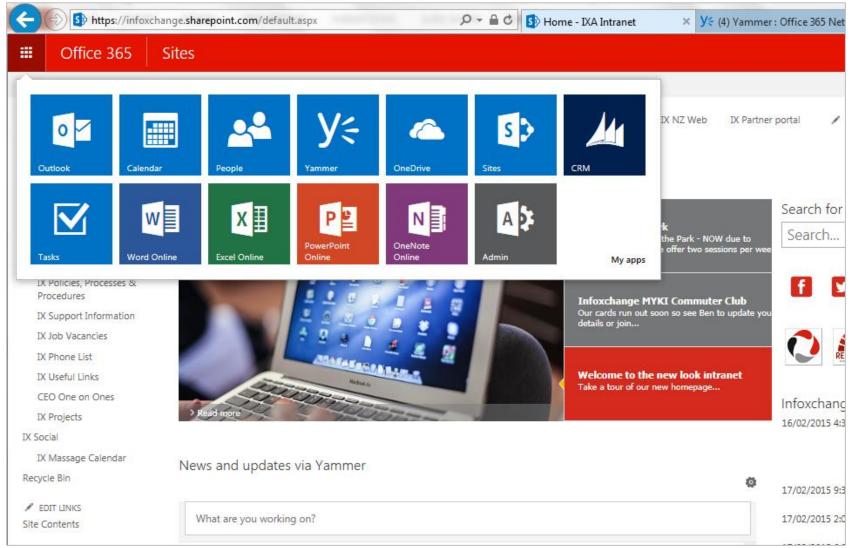






# The full suite





















- 10GB + .5gb per license (free), expandable (\$)
- Store files, calendars, contacts, and more
- Data is centrally managed, intended for shared files





- 1 TB Per User (free)
- Not Expandable
- Every file is "owned" by a user, not intended for shared files

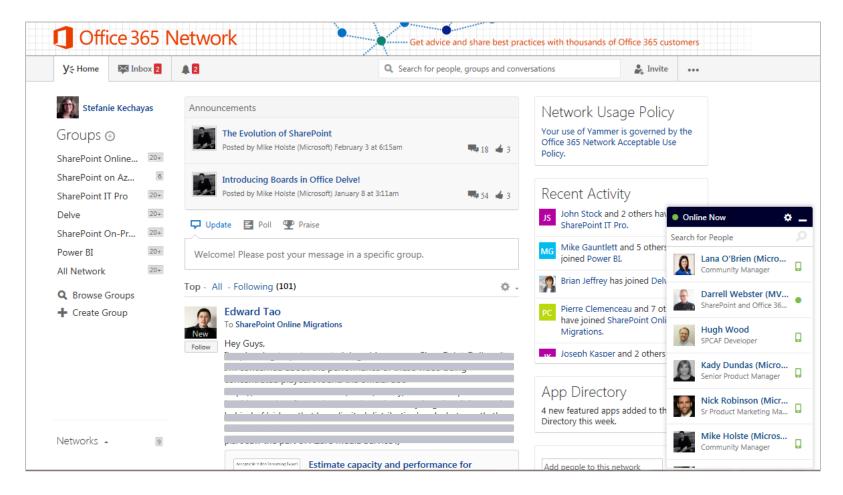


Files can be taken Offline with OneDrive Desktop Client

#### Yammer

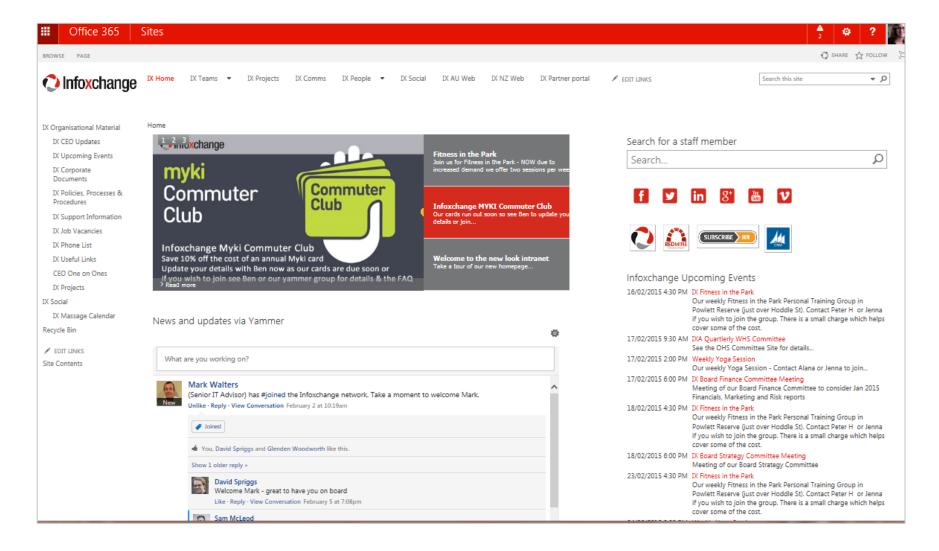


#### The enterprise social network



#### Yammer





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# Best practice and things to keep in mind

- Strategy
- Implementation
- Design
- Governance



### Strategy: Why do you need or want SharePoint?

- Is an intranet the **best tool** to solve your problem?
- Are you ready, culturally, for this new way of working and communicating?

You need to be able to clearly articulate:

What is the purpose of SharePoint for your organisation?

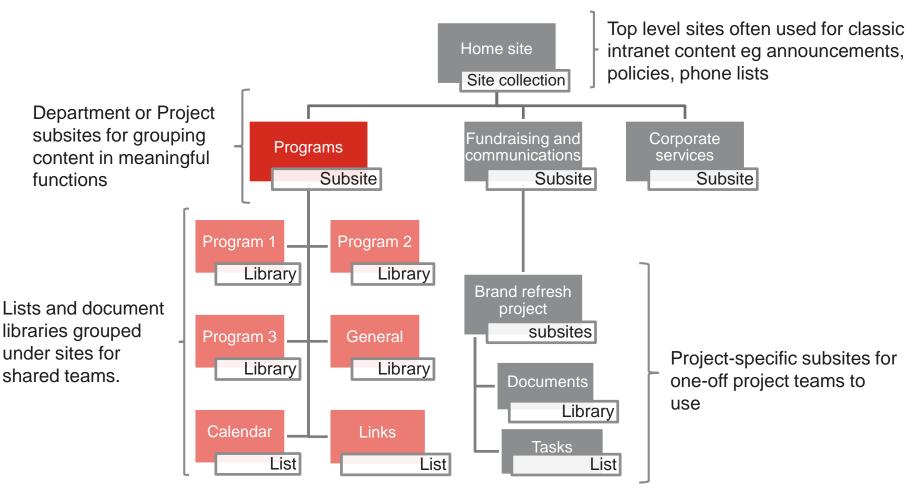


# Implementation: How will you do it?

- » Do you have the capability and capacity internally to implement SharePoint?
- » Do you need an external partner to help?
- Who will manage the intranet or libraries going forward?



## Design: What will your information architecture be?





# Governance: What permission and access strategy will you use?

- 1. Only lock down what has to be locked down for good reason (confidentiality, sensitivity).
- 2. Establish clear lines of responsibility and access for content.
- Think about the practicalities and administrative overhead of maintaining rigid silos across the business.



# Still thinking of implementing SharePoint?

- 1. Define its purpose
- 2. Audit your current systems and information architecture
- 3. Assign people to lead and own the project
- 4. Consider the cultural implications of a more shared approach to information



#### Questions and discussion.....

Infoxchange is a not-for-profit social enterprise dedicated to

# Technology for Social justice

#### Our objectives:

- Increase **Digital Inclusion** by assisting all those in our communities to access and efficiently use ICT
- Raise the level of **Digital Proficiency** and improve the efficiency and effectiveness of the community focused sector through Information and Communication Technology
- Advocate for and showcase the benefits of Digital Empowerment in our communities

Our services for the sector include.....

- 1. IT plans, assessments & IT strategy development
- 2. Office 365, website & intranet services
- 3. Cloud, infrastructure & desktop services
- 4. Client & case management and service coordination solutions
- **5.** CRM for non-profits

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# What about privacy & security?

- Strong security & privacy controls **>>** http://office.microsoft.com/en-us/business/office-365-trust-center-cloud-computing-security-FX103030390.aspx
- Strong Privacy controls: ISO 27001, EU model clauses, **>>** HIPAA BAA & FISMA accredited
- You own and retain all rights to your data **>>**
- By March 2015 all Australian customers will be hosted in **>>** the Australian Microsoft data centres in Sydney and Melbourne
- Many organisations (including Qld government) have chosen to use Office 365
- Its suitability depends on what information you intend to **>>** store and your funding agreements



#### Office 365 Resources – for more information

- » Office 365 for nonprofits: <a href="https://www.microsoft.com/office365nonprofits">www.microsoft.com/office365nonprofits</a>
- E1 vs. E3 plan: <a href="http://office.microsoft.com/en-au/business/compare-office-365-for-business-plans-FX102918419.aspx">http://office.microsoft.com/en-au/business/compare-office-365-for-business-plans-FX102918419.aspx</a> (Click on the 'Enterprise' tab)
- » Australian Privacy Principles
  <a href="http://www.oaic.gov.au/privacy/privacy-resources/privacy-guides/app-quick-reference-tool">http://www.oaic.gov.au/privacy/privacy-resources/privacy-guides/app-quick-reference-tool</a>
- New Zealand Privacy Guidance on Cloud Computing
  http://privacy.org.nz/assets/Files/Brochures-and-pamphlets-and-pubs/OPC-Cloud-Computing-guidance-February-2013.pdf & Microsoft's answers:
  http://blogs.msdn.com/cfs-filesystemfile.ashx/\_key/communityserver-components-postattachments/00-10-41-34-76/Standard-Response-to-OPC-Cloud-Computing-Checklist-for-Office-365-\_2D00\_-24-April-2013.pdf
- >> The Microsoft Trust Centre Privacy, Security & actual availability information http://office.microsoft.com/en-us/business/office-365-trust-center-cloud-computing-security-FX103030390.aspx
- » Resources to help your organisation get the most from your technology investment



# Additional Office 365 Support available

- » Office 365 readiness assessments offered in partnership with Connecting Up & TechSoup NZ:
  - AU <a href="http://www.connectingup.org/office365">http://www.connectingup.org/office365</a>
  - NZ <a href="https://www.techsoup.net.nz/office365">https://www.techsoup.net.nz/office365</a>
- » Office 365 DIY workshops
- » Additional ConnectingUp webinars including a practical demonstration.
- » Implementation services and migration advice
- » SharePoint configuration and development

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