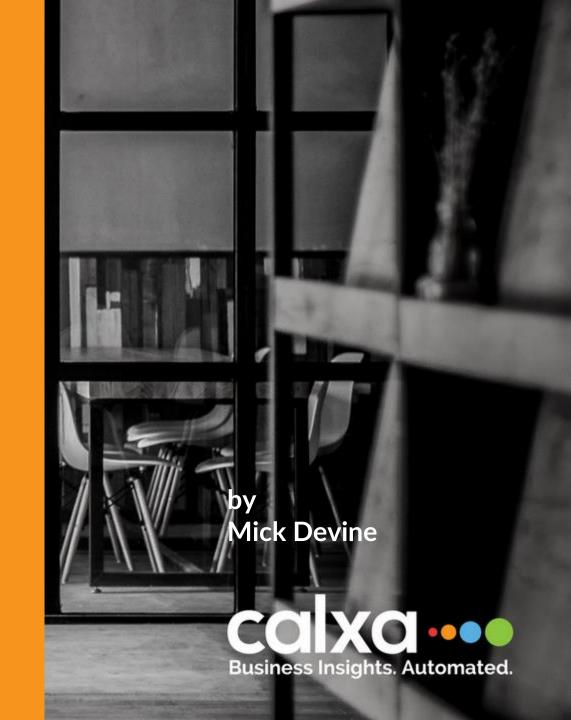
KPI Tips & Tricks

Understand, Sustain and Grow



Agenda

- Why KPIs?
- Financial KPIs
- Operational KPIs
- Cashflow KPIs
- Calxa connecting the dots

What do you need KPIs for?

They're a shortcut

1. Strategic Planning

• Are we achieving our objectives?

2. Governance

Are we compliant?

3. Accountability

Are we doing what we said?

4. Fundraising

What do our funders need?



Financial KPIs

Managing Finance

1. Debtor Days



2. Self-created Funds



3. Unit Costs



4. Net Equity Position



Operational KPIs

Measuring Operations

1. Membership



2. Member Churn



3. Wages to Income



4. Admin to Revenue



Cashflow KPIs

Managing Cashflow

1. Cash Balance



2. Days Cash Reserves



3. Working Capital



4. Creditor Days





Learn more about Calxa



What's Next?











I just want to say that automation with report emailing is a beautiful thing.



Michael Gordon-Smith, Australian Publishers Association



KPI Tips & Tricks

Stay Safe!

